



Department of Transformation and Digitization (DTaD)

*Government
Services at Your
Fingertips*





Getting Started

Where Do I go?



RECOGNIZING A GOVERNMENT WEBSITE

www.bahamas.gov.bs

TOP LEVEL DOMAIN = .bs (registered for The Bahamas)
Second Level Domain = .gov (Bahamas Government)



Transforming To Serve You Better



EXAMPLES OF GOVERNMENT SITES

BAHAMAS.GOV.BS DOMAIN

- www.bahamas.gov.bs
- www.bahamas.gov.bs/health
- www.bahamas.gov.bs/finance
- forms.bahamas.gov.bs
- laws.bahamas.gov.bs
- socialassistance.bahamas.gov.bs

.GOV.BS DOMAIN

- opm.gov.bs
- revenue.gov.bs
- travel.gov.bs



How To Access Online Services

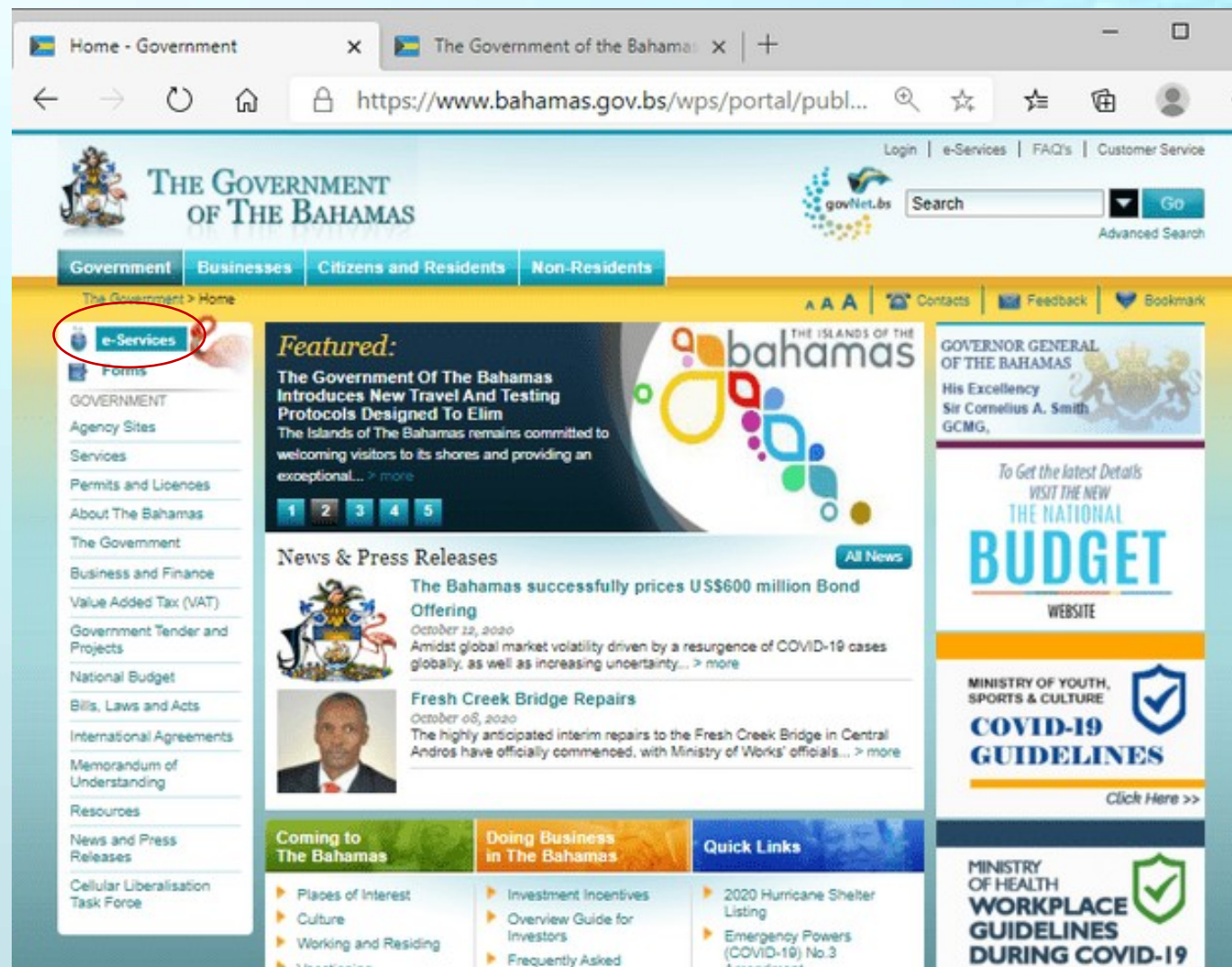
What do I need to do?



ACCESSING ESERVICES

➤ Browse to the main page of the government's website – **www.bahamas.gov.bs**

➤ Click on the **eServices** button on the top of the left column.





ACCESSING ESERVICES – LIST OF ESERVICES

- Click on the link for the required service.
- The services are grouped by business, citizens/residents, /non-residents.



The screenshot displays the official e-Services portal of the Government of the Bahamas. The browser address bar shows the URL <https://www.bahamas.gov.bs/wps/portal/publ...>. The page header includes the government logo, navigation links for Login, e-Services, FAQs, and Customer Service, a search bar, and a 'Go' button. Below the header, there are tabs for Government, Businesses, Citizens and Residents, and Non-Residents. The main content area is titled 'e-Services' and provides an overview of the portal's purpose, including a note about registration requirements. A 'Jump to e-Services for:' section offers buttons for Business, Citizens/Residents, and Non-Residents. The left sidebar lists various service categories such as e-Services, Forms, GOVERNMENT, Agency Sites, Services, Permits and Licences, About The Bahamas, The Government, Business and Finance, Value Added Tax (VAT), Government Tender and Projects, National Budget, Bills, Laws and Acts, International Agreements, Memorandum of Understanding, and Resources. The right sidebar features a 'Notices' section with updates on Hurricane Shelter Listing and the closure of the Department of Environmental Planning and Protection, along with an 'eServices Tips' section containing frequently asked questions like 'How do I register?' and 'Is it Secure?'.



ACCESSING ESERVICES- THE LANDING PAGE

➤ The first page you access about a service may be a “landing page”

➤ It will tell you...

- About the service
- What information you will need
- What supporting documents (if any)
- The cost (if any)
- Who to contact regarding the service
- Sometimes there are FAQs ... frequently asked questions.

➤ There will also be a ‘Go to Service’ button.

Company Search

To search the company's database of company files and documents.

[Go to Service>](#)

Eligibility
The general public with a valid credit or debit card.

Process

1. Registration at the Government Portal (receive access codes)
2. Logon to Registry Services
3. Select Company Search
4. Enter company details
5. Enter Credit or Debit Card information
6. After approval, print receipt
7. Conduct Company Search

Application Form(s)
No forms necessary.

Supporting Documents
No documentation needed.

Turn-around time
Customer-driven.

Deadline
None.

Related Fee(s)
See fee schedule in the International Business Companies (Amendment) Act, 2014 and the Companies (Amendment) Act, 2014.

For more information please contact
Registrar General's Department
Cor. Of Shirley and Charlotte Street
P.O. Box N 532
Nassau, New Providence
The Bahamas
Tel. (242) 322-3316
Fax. (242) 352-4060
Email. registrargeneral@bahamas.gov.bs
Opening hours: 9:30 am to 4:00 pm, Monday to Friday, except public holidays.

[▲ Back to Top](#)

Questions ?

- ▶ Who is eligible ?
- ▶ What are the steps involved in this process?
- ▶ What form(s) do I need to fill out?
- ▶ What document(s) do I need to bring?
- ▶ How long does this process take?
- ▶ Are there any deadlines associated with this process?
- ▶ Are there any related fees?
- ▶ Where can I find more information?

Related Services	Useful Links	Agency Contact Info
▶ Incorporation of an International Business Company ▶ Incorporation of a Regular Company ▶ Reserving a company name		Registrar General's Department Shirley House #50 Shirley Street P. O. Box N-532 Nassau, N.P., The Bahamas registrargeneral@bahamas.gov.bs regcompanies2@bahamas.gov.bs regcompanies@bahamas.gov.bs



ACCESSING ESERVICES – REGISTRATION/LOGIN

Depending on the service, you may be required to login, or register if you have not accessed the service before. Below is some information that may be required to register for a service.

➤ Security Questions ... in case you need customer support in future.

Questions that only you or persons close to you may know

- First name of your first grade teacher?
- Name of your first pet?
- Your favorite food?

➤ Upload of supporting documents:

- Copy of identification pages of Passport
- Copy of the NIB card

You can take a picture of these documents and save them on your device.

➤ Tax Identification Number (TIN)

- Some services may require the TIN
- A TIN can be obtained as a non-VAT registrant.
- INLANDREVENUE.FINANCE.GOV.BS/VALUE-ADDED-TAX

➤ Business License Number

➤ Company Registration Number



ACCESSING ESERVICES – SECURITY

Login is secured by reCaptcha functionality which prevents using bots to hack your login.

What is this?



The Government of The Bahamas
Online Tax Administration

Home Create Account Submit Enquiry Government

Welcome

PLEASE LOGIN TO CONTINUE

You must login to use the features of this site.

Please enter your details below:

User name: *

Password: *

☐ I'm not a robot

Forgot your password?

Login

HELP

If you are having difficulties logging in or would like help using any part of this website do not hesitate to contact us.

Our helpdesk hours are 9am to 5pm Monday to Friday.

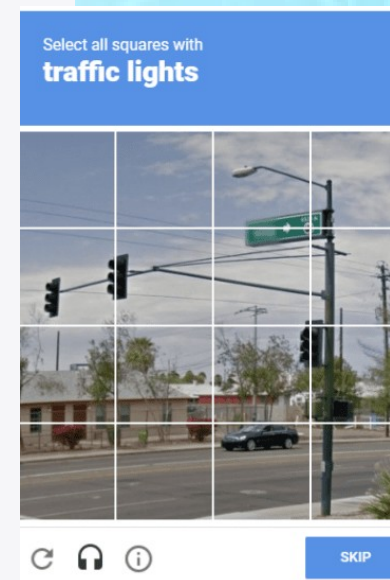
(242) 225-7280

Email us

Contact Us Your Privacy Help and Advice

powered by DataForque RMS

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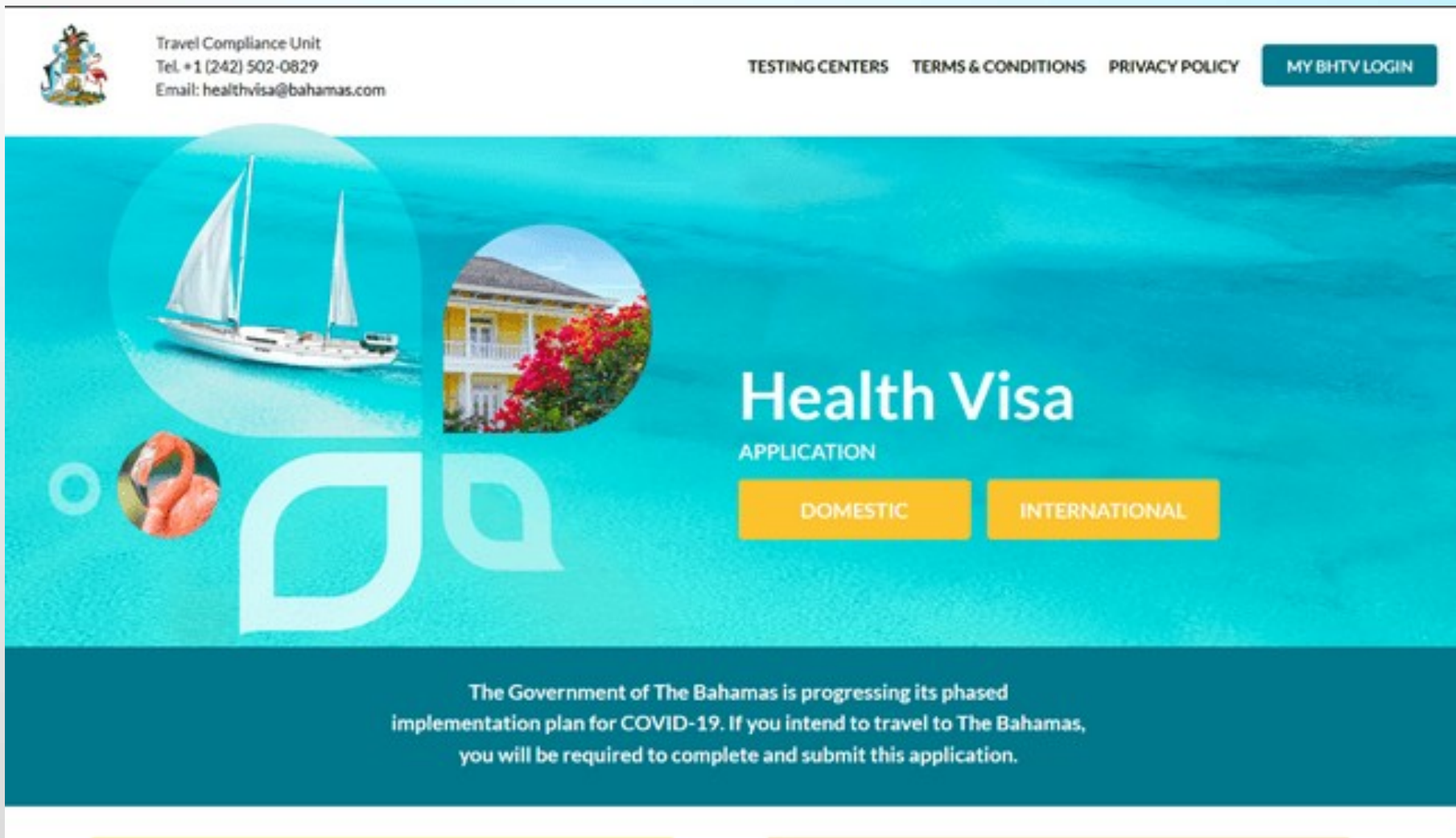


Government eServices



> travel.gov.bs

- Bahamas Domestic Travel Health Card
- Bahamas Travel Health Card (International)



The screenshot shows the homepage of the Health Visa Application portal. At the top, there is a header with the Government of The Bahamas logo, contact information for the Travel Compliance Unit (Tel: +1 (242) 502-0829, Email: healthvisa@bahamas.com), and navigation links for TESTING CENTERS, TERMS & CONDITIONS, PRIVACY POLICY, and a MY BHTV LOGIN button. The main content area features a large teal background with circular images of a sailboat, a yellow house, and two flamingos. The text "Health Visa APPLICATION" is prominently displayed, with two orange buttons for "DOMESTIC" and "INTERNATIONAL" applications. At the bottom, a dark teal banner contains a message from the Government of The Bahamas regarding the phased implementation plan for COVID-19.

Travel Compliance Unit
Tel: +1 (242) 502-0829
Email: healthvisa@bahamas.com

TESTING CENTERS TERMS & CONDITIONS PRIVACY POLICY MY BHTV LOGIN

Health Visa

APPLICATION

DOMESTIC INTERNATIONAL

The Government of The Bahamas is progressing its phased implementation plan for COVID-19. If you intend to travel to The Bahamas, you will be required to complete and submit this application.



> socialassistance.bahamas.gov.bs

- Food assistance programmes – online application for assistance





> mofa.gov.bs/passportrenewal

• Renewal of Passport

Welcome to ePICS

BAHAMAS PASSPORT OFFICE ePASSPORT ONLINE RENEWAL SERVICES

ALL ONLINE APPLICANTS MUST COLLECT IN PERSON, HIS/HER PASSPORT FROM THE SELECTED PICK-UP LOCATION. BAHAMIANS RESIDING ABROAD ARE ADVISED TO CONFIRM THAT PASSPORT IS AT THE SELECTED PICK-UP LOCATION, BEFORE ATTEMPTING TO COLLECT.

NOTICE: ONLINE EXPEDITED SERVICES

Due to the Covid-19 Pandemic that has impacted normal delivery, please be advised that your request for Expedited Services may be delayed. Should you experience challenges during the application process, you may contact our Office on Mondays, Wednesdays and Fridays during the hours of 9 a.m. to 1:00 p.m at 1-242-397-2388 or -1-242-397-2330 or send an e-mail to epassportoffice@bahamas.gov.bs.

In the event of an emergency, call 1-242-376-3883. An update will be provided 19th August, 2020. We regret any inconvenience caused. The Ministry of Foreign Affairs will not be liable for the refund of any expedited fees.

Welcome to the Ministry of Foreign Affairs Online Portal for the renewal of ePassport. In keeping with the Ministry's commitment to provide quality customer service to Bahamians, the Ministry is please to launch the first phase of the digitization of the Passport Office. The initial phase will allow Bahamian nationals, 18 years and over to apply online for the renewal of their ePassports. The Ministry will extend its online services on behalf of minors soon.

IMPORTANT INFORMATION

WHO CAN APPLY ONLINE

The applicant must be a Bahamian citizen who is 18 years or older, and must have an ePassport.

Please note that this portal is for online renewal of ePassports only. All applicants with lost, stolen and damaged passports, and persons requesting a name change, must apply in person at one of our Passport Offices or Overseas Missions.

HOW MUCH DOES IT COST

1. Application Processing Fees:
 - \$50.00 for applicants 18 years and older

PAYMENT OPTIONS

Fees can be paid by credit or debit card.



If you receive an error message when making payment please contact the Passport Office at telephone no: +1 242 397 2388 or email us at: epassportoffice@bahamas.gov.bs. If by email, please state in the subject line your first and last name and in the body of the text provide your NIB #, the passport number of your latest passport, and the application ID you were given when you submitted the application.

There will be no refunds once payment has been made.

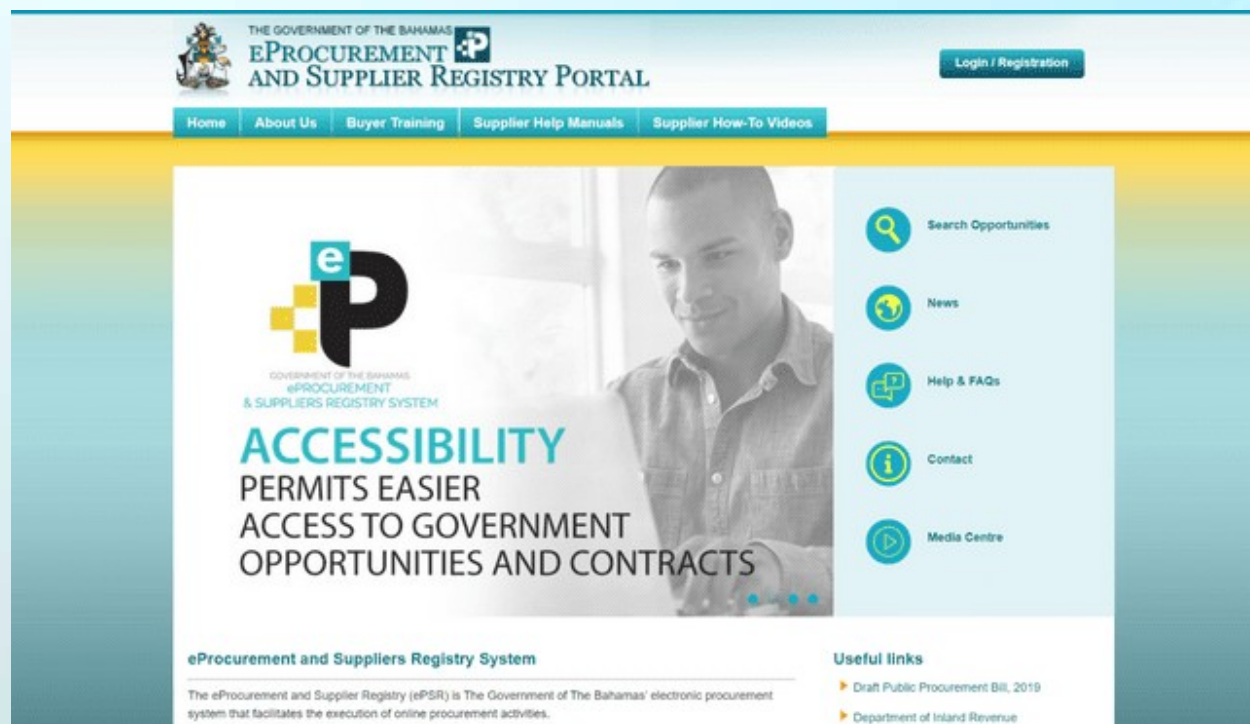


HTTPS://SUPPLIERS.GOV.BS/

Suppliers Registry

- Register to do business with government
- Receive notifications on RFPs and RFQs based on your business category

Will expand to a full e-Procurement system for the whole of Government





<https://www.bahamascustoms.gov.bs/imports-and-exports/about-click2clear/>

Single window application to submit and clear import and export declarations.

THE BAHAMAS CUSTOMS & EXCISE DEPARTMENT

click2clear

REGISTER LOG IN

Home | Resources | Tariff List

Live Chat

Home > Imports and Exports > Click2Clear (C2C)

CLICK2CLEAR (C2C)

Click2Clear (formerly the *Bahamas Electronic Single Window*) is a new initiative implemented by The Bahamas Government to facilitate one access point for traders and businesses within The Bahamas that is connected to various government agencies. This new initiative will replace the current EDI system being used to submit and clear declarations. The system will allow certain processes within the Customs Department that normally took two to three hours to complete, to be completed within a few minutes, thus making trade in the Bahamas much easier.

To access the new system one must first register online at <https://www.besw.gov.bs/TFBSEW/registration/registrationPage.jsp>.

Click2Clear is a system for the Import and Export of Cargo Only. This does not include baggage claim after returning from vacation or travel abroad. For instance, ordering online either by air or sea for companies like MailBoat, FedEx, ZipX, DHL etc...

The following information is required for registration for companies –

- Certificate of Registration (TIN)
- Compliance certificate
- Current Business License
- Broker License
- Identification
- List of clientele

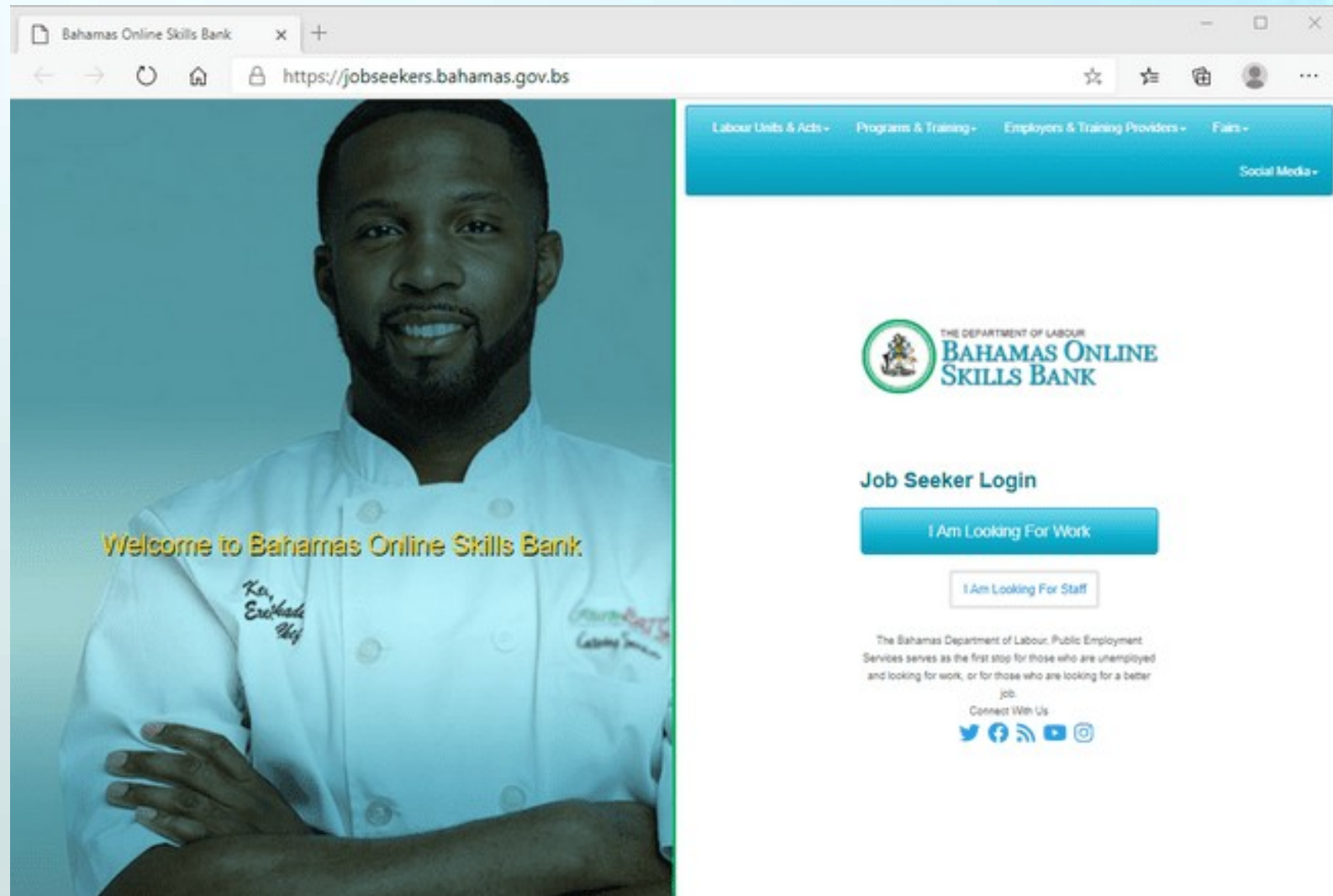


> jobseekers.bahamas.gov.bs

- Employment Assistance Services

>To assist nationals with finding employment.

>Allows employers to find employees by accessing DOL's skillsbank





REGISTRAR GENERAL CIVIL REGISTRY SERVICES

- These services are accessed through the eServices page.
- **Death Registration** - Used by Morticians to make a request for death registration.
- **Marriage Registration** - Used by a Marriage Officer, when the marriage is complete, to register the marriage.
- **Deeds and Documents Search** - Search deeds and documents online. Payment made over-the-counter. Cost based on time

REGISTRAR GENERAL'S DEPARTMENT

#50 Shirley Street - Shirley House
Shirley & Charlotte Streets
P.O. Box N-532
Nassau, The Bahamas

Telephone: (242) 322-3316 through 8
Fax: (242) 322-5553

[Help](#)
[Contact Registry](#)

Welcome to the Bahamas Civil Registry Information System

Key your Mortician ID and Password, then click the Log In button.

Mortician ID:

Password:

[Log In](#)

Note: This site is for use by authorised Morticians. All login attempts are logged for security purposes.

REGISTRAR GENERAL'S DEPARTMENT

#50 Shirley Street - Shirley House
Shirley & Charlotte Streets
P.O. Box N-532
Nassau, The Bahamas

Telephone: (242) 322-3316 through 8
Fax: (242) 322-5553

[Help](#)
[Contact Registry](#)

Welcome to the Bahamas Civil Registry Information System

Key your Marriage Officer ID and Password, then click the Log In button.

Marriage Officer ID:

Password:

[Log In](#)

Note: This site is for use by authorised Marriage Officers. All login attempts are logged for security purposes.



REGISTRAR GENERAL COMPANY ESERVICES

- Services that relate to Registered Companies.
- These are available to registered users once they log in.
- Payments can be made online.





Paying Taxes





PAYING TAXES- DEPARTMENT OF INLAND REVENUE

➤ Real Property Tax

- <https://inlandrevenue.finance.gov.bs/real-property-tax/>
- Need to know your *Assessment Number*

➤ Business Licence

- <https://inlandrevenue.finance.gov.bs/business-licence/>
- You would need to login at vat.revenue.gov.bs

➤ Value Added Tax

- <https://inlandrevenue.finance.gov.bs/value-added-tax/>
- You would need to login at vat.revenue.gov.bs



Popular Government Sites



www.nib-bahamas.com

- Access NIB fillable forms. Most you would download, fill in, and email back to a specified email address.
- Employee Self-service
- Employer Self-Service

https://www.nib-bahamas.com

Home Events News Community Gallery Video Spotlight Feedback Helpful Links COVID-19

 **The National Insurance Board**
of The Commonwealth of The Bahamas

f YouTube Search

RSS Member Login

About NIB Individuals Employers Library Contact NIB DrugPlan Jobs Public Tenders Benefits and Assistance

Retirement Benefit
For Those Precious Golden Years

QUICK LINKS

Hospitality Form C10

Non Hospitality Form C10

Registrant Self-Service

Employer Self Service

HELPFUL LINKS

Pension Payments

B82 Unemployment Benefit Form

ONLINE UNEMPLOYMENT APPLICATIONS PORTALS

REGISTER HERE
for the Government-Funded
Unemployment Assistance

NEWS

National Prescription Drug Plan (Celebrating 10 Years)
10/1/2020 1:47:33 PM

The National Prescription Drug Plan is one of several initiatives by the

PAY NIB

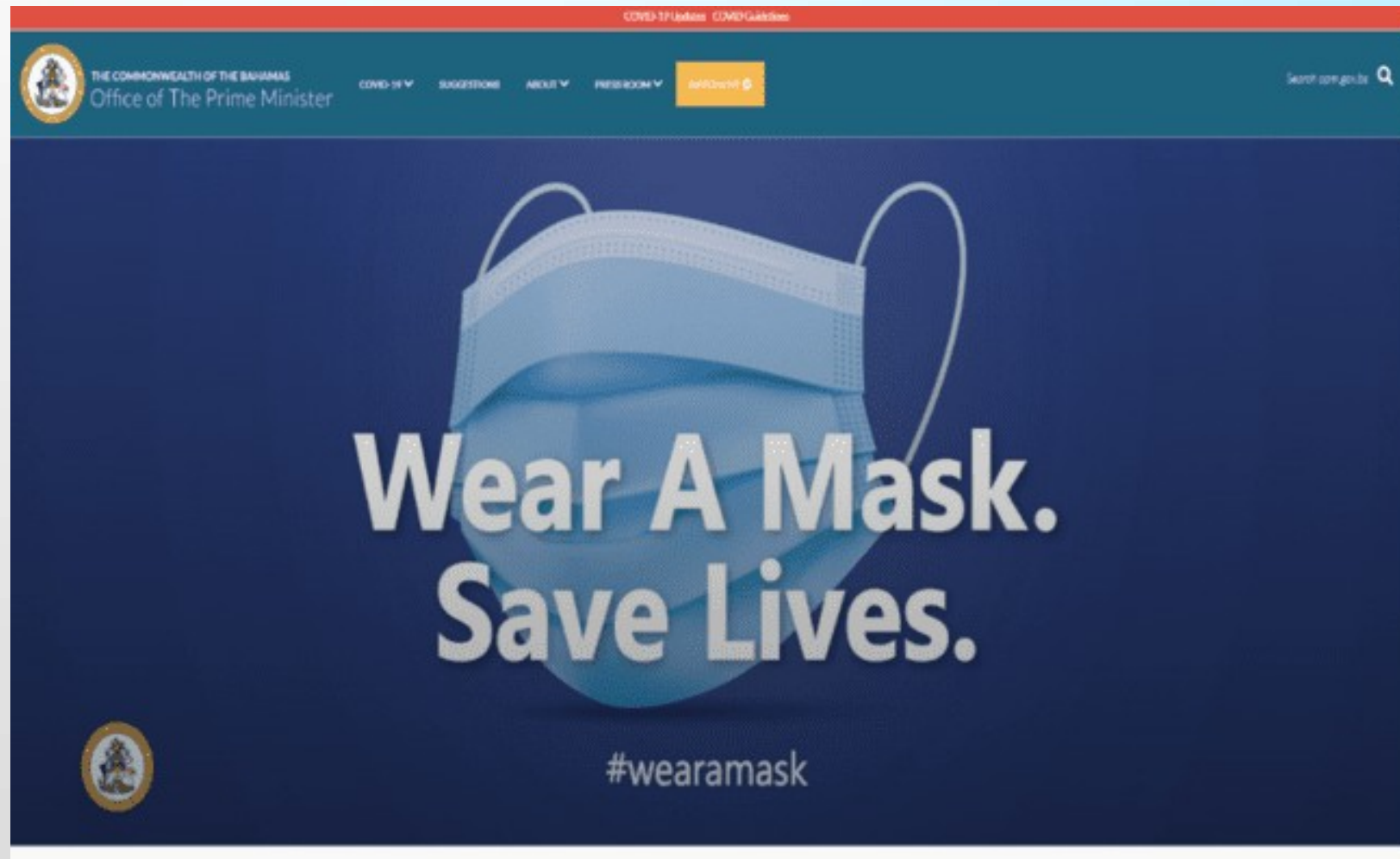
NIB CONTRIBUTION PAYMENT OPTIONS FOR EMPLOYERS

CREDIT CARD CHEQUE ONLINE



opm.gov.bs

- Get all your Office of The Prime Minister updates and press releases





WHAT'S COMING

- **EPRIS** – Ministry of Works “Electronic Plan Review and Inspection System”
- **BECMIS** – Cabinet Office “Bahamas Electronic Management System”
- **TMS** – Road Traffic Department “Transportation Management System”. Services are targeted to move online: Renewal of Driver’s License and Renewal of Vehicle Inspection and Registration
- **Licenses and Permits** for Port Department and the Department of Marine Resources
- New **Digital Government Online portal** which will launch over 200 services over the next 5 years.



THANK YOU

DEPARTMENT OF TRANSFORMATION
AND DIGITIZATION

